Appendix: Intimate Partner Violence Resources

➤ ONLINE RESOURCES

ALBERTA:
o Alberta Council of Women’s Shelters: http://www.acws.ca/shelters

MANITOBA:
o Manitoba Association of Women’s Shelters: http://www.maws.mb.ca/where_can_i_go.htm

QUEBEC:

ONTARIO:
o The Ontario Network of Sexual Assault/Domestic Violence Care and Treatment Centres: http://www.sacc.to/gylb/satc/SATCcentres.htm

o Assaulted Women’s Helpline: http://www.awhl.org/ (24-hr telephone and TTY crisis line for women in the province of Ontario)

NATIONWIDE:
o Shelter Net: www.shelternet.ca
o Shelter Safe: http://www.sheltersafe.ca

➤ HELPLINES, SHELTERS, AND POLICE CONTACTS (CANADIAN CITIES)

British Columbia – Vancouver

Support
o Victim Services: (604) 717-2737

Shelters
o Act II Child and Family Services Safe Choice Program
  • Tel: (604) 733 6495
  • Fax: (604) 733-6927
  • Email: safe@telus.net
o Bridge Emergency Shelter
  • Tel: (604) 684-3542
  • Fax: (604) 684-3989
o Florence Apartments Supportive Housing
  • Tel: (604) 606-0402
  • Tel (crisis): (604) 606-0403
  • Fax: (604) 606-0408
o Helping Spirit Lodge
Appendix: Intimate Partner Violence Resources; January 2017

The Canadian Orthopaedic Association
L’Association Canadienne d’Orthopédie

- Tel: (604) 872-6649
- Fax: (604) 873-4402
- Email: helping_spirits@telus.net

Kate Booth House
- Tel: (604) 872-0772
- Tel (crisis): 872-7774
- Fax: (604) 872-7775
- Email: kbh@portal.ca

Munroe House (YWCA)
- Tel: (604) 734-5722
- Fax: (604) 734-0741
- Email: munroe@ywcavan.org

Peggy’s Place Kettle Friendship Society
- Tel/Tél : (604) 430-6644
- Tel/Tél :(crisis/urgence) : (604) 430-5202
- Fax/Téléc : (604) 430-1611

Powell Place Emergency Shelter
- Tel: (604) 606-0403
- Fax: (604) 606-0406

Vancouver Rape Relief and Women’s Shelter
- Tel: (604) 872-8212
- TTY: (604) 877-0958
- Fax: (604) 876-8450
- Email: info@rapereliefshelter.ca

Police
- Police Emergency: 911
- Police Non-emergency: (604) 717-3321
- Domestic Violence/Criminal Harassment: (604) 717-2653
- Crime Stoppers: (604) 669-8477

British Columbia – Victoria

Support – 24/7
- Crisis and info line: (250) 383-6323
- Women’s Sexual Assault Centre: (250) 383-3232

Hill House Transition House
- Tel: (250) 479-3963
- Fax: (250) 479-3861
- Email: hhth@cridge.org

Margaret Laurence House
- Tel: (250) 995-0058
- Fax: (250) 995-0048

Victoria Women’s Transition House
- Tel: (250) 380-7427
- Tel: (250) 592-2927
- Tel: (250) 385-6611 (crisis)
- Fax: (250) 385-5129
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Email: house@vwth.ba.ca
Website: www.transitionhouse.net

Police
- Police Emergency: 911
- Police Non-emergency: (250) 995-7654
- Crime Stoppers: 1-800-222-8477

Alberta – Calgary

Support – 24/7
- Women’s Helpline: (403) 234-7233
- TTY: (403) 262-2768

Shelters
- Awo-Taan Healing Lodge
  - Tel/Tél: (403) 531-1970
  - Tel/Tél (crisis/urgence): (403) 531-1972
  - Tel/Tél (crisis/urgence): (403) 531-1976
  - Fax/Téléc: (403) 531-1977
- Brenda Strafford Centre
  - Tel: (403) 270-7240
  - Fax: (403) 270-7166
  - Email: brendastrafford@shaw.ca
- Calgary Women’s Emergency Shelter
  - Tel/Tél: (403) 290-1552
  - Tel/Tél (crisis/urgence): (403) 232-8717
  - TTY/ATME: (403) 262-2768
  - Fax/Téléc: (403) 237-7728
- Discovery House
  - Tel: (403) 277-0718
  - Fax: (403) 670-0475
  - Email: shelterdirector@discoveryhouse.ca
- Kerby House – Seniors Shelter for men and women 60yrs+ c/o Kerby Rotary House
  - Tel: (403) 705-3244
  - Tel (crisis): (403) 705-3250
  - Fax: (403) 705-3242
- YWCA Family Violence Prevention Centre & Sheriff King Home
  - Tel (admin): (403) 266-4111
  - Tel (crisis): (403) 266-0707
  - Fax (shelter): (403) 206-2762
  - Fax (general): (403) 262-1743
  - Email: sheriffk@ywcaofcalgary.com

Police
- Police Emergency: 911
- Police Non-Emergency: (403) 266-1234
Appendix: Intimate Partner Violence Resources; January 2017

Alberta – Edmonton

Support – 24/7
- Sexual Assault Centre: (780) 423-4102
- TTY: (780) 420-1482
- Sexual Assault Crisis Line: (780) 423-4121

- WIN House
  - Tel: (780) 471-6709
  - Tel: (780) 479-0058 (crisis/urgence & TTY/ATME)
  - Fax: (780) 479-8252
  - Email: ewsinfo@telusplanet.net
  - Website: www.winhouse.org

- LaSalle Residence
  - Tel: (780) 482-2190
  - Fax: (780) 482-3008
  - Email: dchamaschuk@greynuns.ab.ca

- Lurana Shelter
  - Tel: (780) 429-2002
  - Tel: (780) 424-5875 (crisis)
  - Fax: (780) 426-3237
  - Email: director@luranashelter.com

- W.I.N.G.S of Providence Society
  - Tel: (780) 426-4985
  - Fax: (780) 424-3625

- Women's Emergency Accomodation Centre
  - Tel: (780) 423-5302
  - Tel: (780) 499-9565 (cell)
  - Fax: (780) 424-9642
  - Email: tanya.weac@ecccc.org
  - Website: www.ecccc.org

Police
- Police Emergency: 911
- Police Non-Emergency: (780) 423-4567
- TTY: (780) 425-1231
- Crime Stoppers: 1-800-222-8477

Saskatchewan – Saskatoon

Support – 24/7
- Crisis Intervention Service: (306) 933-6200
- Assaulted Women’s Help Line: 1-888-364-1210
- Abused Women’s Help Line: 1-888-338-0880
- Sexual Assault Centre: (306) 244-2224
- Suicide Crisis Line: (306) 933-6200
- Victim Services: (306) 933-5173

Shelters
- Adelle House (Second Stage)
The Family Healing Circle Lodge Inc. (Emergency Shelter and Family Violence Protection Centre)
- Tel/Tél: (306) 653-3900
- Fax/Téléc: (306) 651-0081

Saskatoon Interval House
- Tel: (306) 244-0185
- Fax: (306) 244-0327
- Email: sc.intervalhouse@shawcable.com

YWCA of Saskatoon – Crisis Shelter
- Tel (crisis): (306) 244-2844
- Fax: (306) 653-2468
- Email: ywcask@sasktel.net

Police
- Police Emergency: 911
- Police Non-Emergency: (306) 975-8300

Manitoba – Winnipeg

Support – 24/7
- Women’s Helpline: 1-866-863-0511
- TTY: 1-866-863-7868

Shelters
- Alpha House
  - Tel: (204) 982-2011
  - Fax: (204) 254-2602
  - Email: alphahse@mts.net
- Entre-Temps (L’) des Franco-Manitobaines
  - Tél/Tel: (204) 925-2550
  - Téléc/Fax: (204) 925-2551
  - Courriel/Email: etfm@gatewaywest.net
- IKWE-Widdjitiwin Inc.
  - Tel: (204) 987-2780
  - Tel (crisis): 1-877-977-0007
  - Fax: (204) 987-2822
  - TTY: 1-800-561-6178
- Native Women’s Transition Centre
  - Tel: (204) 989-8240
  - Fax: (204) 586-1101
  - Email: nwtc@gatewaywest.net
- Osborne House Inc.
  - Tel: (204) 942-7373
  - Tel (crisis): (204) 942-3052
  - Tel (crisis): 1-877-977-0007
  - Fax: (204) 956-1412
  - Email: osbornehouse@pcs.mb.ca
- Women in Second Stage Housing
### Police
- Police Emergency: 911
- Police Non-emergency: (204) 986-6222

### Ontario – Hamilton

#### Support – 24/7
- **Women’s Helpline:** 1-866-863-0511
- **Sacha Crisis Phone:** (905) 525-4162
- **Sacha TTY:** (905) 525-4592
- **TTY:** 1-866-863-7868
- **Sexual Assault Centre:** (905) 525-4162
- **Suicide Prevention:** (905) 522-1477

#### Shelters
- **Martha House**
  - Tel: (905) 523-8895
  - Tel (crisis): (905) 523-6277
- **Interval House**
  - Tel: (905) 387-9959
  - Tel (crisis): (905) 387-8881
- **Inasmuch House**
  - Tel: (905) 529-8149
  - Tel (crisis): (905) 529-8600
- **Native Women’s Centre**
  - Tel: (905) 664-1114
- **Mary’s Place**
  - Tel: (905) 540-8000

### Police
- Police Emergency: 911
- Police Non-Emergency: (905) 546-4925
- Victim Services: (905) 546-4904

### Ontario – London

#### Support – 24/7
- **24-Hour Crisis and Support Line:** (519) 438-2272 or 1-877-529-2272
- **Sexual Assault Centre:** (519) 439-0844
- **TTY:** (519) 439-0690
- **Victim Services:** (519) 661-5636
- **Atlohsa Native Family Healing Services Inc. (Zhaawanong Shelter)**
  - Tel: (519) 438-0068
  - Tel: (519) 432-2270
  - Tel: (519) 432-0122 (crisis)
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The Canadian Orthopaedic Association
L’Association Canadienne d’Orthopédie

- Tel: 1-800-605-7477
- Fax: (519) 438-0070
- Email: ltohsa@on.aibn.com

- Rotholme Women’s and Family Shelter (Mission Services of London)
  - Tel: (519) 673-4114
  - Fax: (519) 673-4117

- Women’s Community House
  - Tel: (519) 642-3003
  - Tel: (519) 642-3000 (crisis/urgence)
  - Tel: 1-800-265-1576
  - Fax: (519) 642-3002
  - Website: www.shelterlondon.org

Police
- Police Emergency: 911
- Police Non-emergency: (519) 661-5670
- Crime Stoppers: (519) 661-8477

Ontario – Ottawa

Support – 24/7
- 24 hour Support line: (613) 234-2266
- Sexual Assault Centre: (613) 725-2160
- TTY: (613) 725-1657

- Harmony House
  - Tel: (613) 233-3386
  - Fax: (613) 567-1707
  - Email: harmonyinfo@harmonyhousews.com

- Interval House of Ottawa
  - Tel: (613) 234-8511
  - Tel: (613) 234-5181 (crisis/urgence)
  - TTY: (613) 234-5393
  - Fax: (613) 234-9474
  - Email: ihouse@bellnet.ca

- La Présence
  - Tel: (613) 241-8297
  - Fax: (613) 241-3540
  - Email: presence@sympatico.ca

- Maison d’Amitié
  - Tel: (613) 747-9136
  - Tel: (613) 747-0020 (crisis/urgence)
  - TTY: (613) 747-9116
  - Fax: (613) 747-0147
  - Email: maison.amitie@infonet.ca

- Minwaashin Lodge Aboriginal
  - Tel: (613) 741-5590
  - Fax: (613) 748-8311

- Oshki Kizis Lodge (Aboriginal)
The Canadian Orthopaedic Association
L’Association Canadienne d’Orthopédie

- Tel: (613) 789-1141
- Fax: (613) 789-7756
- Email: oshkiadmin@rogers.com

Police
- Police Emergency: 911
- Police Non-emergency: (613) 236-1222 ext. 7300
- Other Emergencies: (613) 230-6211
- TTY: (613) 232-1123

Ontario – Toronto

Support – 24/7
- Women’s Helpline: 1-866-863-0511
- TTY: 1-866-863-7868
- Sexual Assault Centre: (416) 323-6040
- Distress Centre: (416) 408-4357

Shelters
- Robertson House:
  - (416) 397-5637
  - (bus.) (416) 392-5662
- WoodGreen Red Door Family Shelter
  - (416) 469-3610
  - (bus.) (416) 915-5671
- Anduhyaun Inc. (Aboriginal Women’s Shelter)
  - (416) 920-1492 x221

Police
- Police Emergency: 911
- Police Non-Emergency: (416) 808-2222
- Victim Services: (416) 808-7066

Quebec – Montreal

Support – 24/7
- Sexual Assault Centre: (514) 934-4504
- Suicide Help: (514) 723-4000
- TTY: (514) 935-1101

Shelters
- Native Women’s Shelter of Montreal (Foyer Pour Femmes Autochtones de Montreal)
  - Phone: (514) 933-4688
  - Toll Free: 1-866-403-4688
  - Fax: (514) 933-5747
  - Email: louannstacey@gmail.com
- Armée du Salut l’Abri d’Espoir
  - Tél./Tel: (514) 934-5615
  - Téléc/Fax: (514) 934-0437

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Appendix: Intimate Partner Violence Resources; January 2017

courriel/E-mail: abridespoir@qc.aira.com adresse

Arrêt-Source (L’)
- Tél : (514) 383-2335

Assistance aux Femmes de Montréal Inc.
- Tél /Tel : (514) 270-8291
- 1-800-865-8291
- Téléc/Fax : (514) 270-1176
- Courriel/E-mail: assistanceauxfemmes@bellnet.ca

Auberge Madeleine
- Tél/Tel (administration) : (514) 597-1303
- Tél/Tel (urgence/crisis) : (514) 597-1499
- Téléc/Fax : (514) 597-1708
- Courriel/E-mail: auberge.madeleine@questzones.com

Auberge Shalom…pour femmes
- Tél/Tel : (514) 731-0833
- Téléc/Fax : (514) 731-8337

Auberge Transition
- Tél/Tel : (514) 481-0496
- Téléc/Fax : (514) 481-8926

Chainon (Le)
- Tél/Tel : (514) 845-0151
- Téléc/Fax : (514) 844-4180
- Courriel/E-mail: chainon@cam.org

Dauphinelle (La)
- Tél/Tel : (514) 598-7779
- Téléc/Fax : (514) 598-5865

Escale pour Elle
- Tél : (514) 351-5875
- Tél : (514) 493-4004 (urgence)
- Téléc : (514) 351-3151
- Courriel : escalem@cam.org

Flora Tristan Inc
- Tél/Tel : (514) 939-3463
- Téléc/Fax : (514) 939-3465
- Courriel/Email: espoir@maisonfloratristan.com

Police
- Police Emergency: 911
- Police Non-Emergency: 514-280-2222
- Director of Youth Protection: (514) 896-3100 (French) (514) 935-6196 (English)

Quebec – Quebec City

Support
- Emergency Hot line: 1-800-222-4357
- TTY: 1-800-567-9699

- Association YWCA de Québec Résidence pour femmes
  - Tél: (418) 683-2155
Appendix: Intimate Partner Violence Resources; January 2017

The Canadian Orthopaedic Association
L’Association Canadienne d’Orthopédie

- Téléc: (418) 683-5526
- Courriel/E-mail: ydesfemmes@ywcaquebec.qc.ca

- Maison de Lauberivière
  - Tél: (418) 694-9316
  - Téléc: (418) 694-7902
  - Courriel/E-mail: info@lauberiviere.org

- Maison des Femmes de Québec
  - Tél: (418) 522-0042
  - Téléc: (418) 522-8034
  - Courriel/E-mail: maisondesfemmes.qc@videotron.ca

- Maison Kinsmen – Marie Rollet
  - Tél: (418) 688-9024
  - Téléc: (418) 688-4539
  - Courriel/E-mail: mkmr@citenet.net

Police
- Police Emergency: 911
- Police Non-emergency: (418) 310-4141

Newfoundland – St. John’s

Support
- Women’s Victim Services: (709) 726-1411
- Sexual Assault Crisis and Prevention Centre: (709) 738-2770 or (709) 726-1411 (crisis)
- St. John’s Women Centre: (709) 753-0220 fax: (709) 753-3817
- Victim Services: (709) 729-0900

Shelters
- Iris Kirby House
  - Tel: (709) 722-8272
  - Tel (crisis): (709) 753-1492
  - Fax: (709) 722-0164
  - Email: dopnemacneil@iriskirbyhouse.nf.net
- Naomi Centre for Women
  - Tel: (709) 579-8432
  - Tel (crisis): (709) 579-8641
  - Fax: (709) 579-7096
  - Email: info@naomicentre.nf.net

Police
- Police Emergency: 911
- Police Non-Emergency: (709) 729-8000

New Brunswick – Saint John

Support – 24/7
- Sexual Assault Centre: (506) 672-2932
Shelters

- **Hestia House, Inc.**
  - Tel/Télé: (506) 634-7571
  - Tel/Télé: (506) 634-7570 (crisis/urgence)
  - Fax/Téléc: (506) 652-5651
  - Email/Courriel: hestia@nbnet.nb.ca
- **Second Stage Safe Haven Inc.**
  - Tel: (506) 632-9298
  - Fax: (506) 672-8619
  - Email: refuge@nb.aibn.com

Police

- Police Emergency: 911
- Police Non-emergency: (506) 648-3333

**Prince Edward Island – Charlottetown**

Support – 24/7

- Women's Helpline: (902) 892-0960
- Rape and Sexual Assault Crisis Centre: (902) 566-8999
- Salvation Army: (902) 892-8870

Shelters

- **Transition House Association**
  - Tel (Anderson House): (902) 368-8658
  - Tel (Association Office): (902) 894-3354
  - Tel (Info and Support): (902) 892-0960
  - Tel (Crisis): 1-800-240-9894
  - Fax: (902) 628-8718
  - Email: ha@isn.net

Police

- Police Emergency: 911
- Police Non-Emergency: (902) 629-4041
- RCMP: (902) 368-9300
- Police Department: (902) 629-4172

**Nova Scotia – Halifax**

Support – 24/7

- Women's Helpline: (902) 425-0122

Shelters

- **Bryony House**
  - Office Tel: (902) 429-9002
  - Shelter: (902) 423-7183
  - Crisis: (902) 422-7650
  - Outreach services: (905) 429-9008
  - Fax: (902) 429-0954 (office)
  - Fax: (902) 423-1384 (shelter)
Email: info@bryonyhouse.ca

Adsum House
- Executive Director Tel: (902) 425-3466
- Crisis Tel: (902) 429-4443
- Fax: (902) 423-9336
- Email: adsumhouse@hfx.eastlink.ca

Police
- Police Emergency: 911
- Police Non-Emergency TTY: (902) 490-7252
- Non-emergency dispatch Communications Center: (902) 490-5020
- Victim Services: (902) 490-5300

Northwest Territories – Yellowknife

Support – 24/7
- General Helpline: 1-800-661-0844
- YellowKnife Helpline: 1-867-873-9903 or 1-867-873-4930

Shelters
- Alison McAteer House – Y.W.C.A.
  - Tel: (867) 669-0235
  - Tel (crisis): (867) 873-8257
  - Tel (crisis): 1-866-223-7775
  - Fax: (867) 669-0334
  - Email: amh@yellowknife.ywca.ca

Police
- Police Emergency: 911
- Police Non-Emergency: (867) 667-5555

Yukon – Whitehorse

Support
- Victim Services: (403) 667-8500
- Family Violence Prevention Unit: (867) 667-3581
- Toll free: 1-800-661-0408
- Crisis Line: (867) 668-9111

Shelters
- Kaushee’s Place
  - Tel/Télé : (867) 633-7720
  - Tel/Télé (crisis/urgence) : (867) 668-5733
  - Fax /Téléc : (867) 668-2374
  - Email/courriel : adkaushees@whtvcable.com

Police
- Police Emergency: 911
- Police Non-Emergency: (867) 667-5551 OR (867) 667-5555
Nunavut – Iqaluit

Victim Assistance Programs
- Community Justice Department of Justice Government of Nunavut
  - Tel: (867) 975-6180
  - Email: CommunityJustice@gov.nu.ca

Shelters
- Qimaavik
  - Tel: (867) 979-4656
  - Tel (crisis): (867) 979-4500
  - Fax: (867) 979-0328
  - Email: agvvik@nunanet.com

Police
- Police Emergency: 911
- Police Non-Emergency: (867) 979-5650